



SuperCare Smartphone Plans:

- Customers are required to pay an admin fee of HK\$18/month.
- Additional voice minutes charge HK\$0.9/min.
- Call duration is rounded up to full charge units for computation purposes. Each full charge unit is based on a per minute airtime charge.
- Free intra SMS is available when using a phone to send local SMS to SmarTone customers.
- All customers can enjoy a deposit waiver on International Roaming Services.
- Roaming charge & standard roaming data charge apply when roaming. Please ask our store assistants or visit our website for details.
- All SuperCare Smartphone Plans with handset subscription are not applicable to 2G phones/ connected devices or any phones/ connected devices which have manually opted for 2G network. If the customer uses this plan on any 2G phones/ connected devices or any phones/ connected devices which have manually opted for 2G network, any charges which may incur will be borne by the customer. Actual data transmission speeds may vary due to Internet traffic conditions, local conditions, hardware, software and other conditions which may arise.
- Plans are not applicable to BlackBerry smartphones with BlackBerry 7 OS and earlier versions.
- Subject to relevant terms and conditions. Please refer to [T&C-D200](#)  for details.

SmarTone Screen Replace™:

- Upon accidental physical damage of the smartphone screen and/or its attached LCD panel, within 12 months of the effective date of Screen Replace and subscription to a designated SuperCare Plan, SmarTone will reimburse the cost of screen/LCD panel repair or replacement, once only within the first 12 months from the effective date of Screen Replace.
- A customer may choose the 24-month option of SmarTone Screen Replace™, by paying a fee of HK\$300. Or paying a fee of HK\$400 to get reimbursement for the cost of screen/LCD panel repair or replacement, twice in the 24-month period.
- The reimbursement is subject to submission by the customer of the official invoice from the smartphone manufacturer or its authorised repair centres as stipulated by SmarTone.
- The reimbursement is restricted to covering the repair or replacement cost of accidental physical damage of the handset screen and/or its attached LCD panel and excludes any other repair and refurbishment of any other component or the handset itself. For smartphone manufacturer or its authorised repair centre that offer a handset replacement as the only option for repair, SmarTone may at its discretion reimburse 60% on the cost of handset replacement. The reimbursement percentage can vary from time to time. SmarTone has the right to make the final decision in relation to the reimbursement.
- Subject to relevant terms and conditions. Please refer to [T&C-V099](#)  for details.

General Terms and Conditions:

- The minimum roaming data charging unit is 1KB. Usage under 1KB will be rounded up to the nearest 1KB.
- All customers can enjoy a deposit waiver on 001 IDD , 1638 IDD and International Roaming Services.
- The above offer cannot be used in conjunction with other promotional offers.
- Our Company reserves the right for final decision to this offer and changes the terms and conditions without prior notice.
- All promotions and services above are subject to relevant terms and conditions, please visit our website for details.